



Promotion Terms & Conditions

The Promotion (hereinafter the "Promotion") is available to all Origami Owl, LLC or Origami Owl, ULC (hereinafter collectively, "O2") Independent Designers (hereinafter "IDs") and customers on the terms and conditions noted below. **O2 reserves the right to discontinue or alter the terms and conditions of this Promotion without notice.**

GENERAL TERMS & CONDITIONS

- By participating in the Promotion, IDs and customers agree to be bound by these official terms and conditions, which shall be final and binding in all respects.
- Non-compliance with these terms & conditions may result in disqualification or forfeiture of the Promotion.
- The Promotion runs during the dates displayed on the specific Promotion advertisement (hereinafter "Promotion Period") or while supplies last.
- Promotional discounts or elements are good only for specific products featured. All ID and customer orders of eligible items must be placed within Promotion Period. Limited quantity and valid while supplies last. Substitutions may apply. No refunds or exchanges. No exceptions.
- SKUs are located site-wide on <http://www.OrigamiOwl.com>, ID's Personal Web Page, and ID's Back Office.
- All retail customers shall be automatically eligible for the Promotion. During the Promotion Period, a customer may purchase a limited quantity of eligible items at the discounted rate via website order or customer orders placed through an ID's Personal Web Page.
- If Promotion is open to IDs, all IDs who are in good standing throughout the Promotion Period shall be eligible for the Promotion. To be in good standing, IDs must be in compliance with the Independent Designer Agreement Terms & Conditions and Policies and Procedures. During the Promotion Period, an ID may purchase a limited quantity of eligible items at the discounted rate per wholesale order in their Back Office.
- IDs will earn Personal Volume ("PV") based on customer's purchase of eligible items during the Promotion Period. PV amount earned will vary according to value of eligible item. IDs may earn a commission based on ID's status.
- Offer only applies to completed online customer website orders, customer orders placed through an ID's Personal Web Page, or wholesale orders placed by IDs in their Back Office. Items in customer's cart are not confirmed until checkout is completed.

- When completing a purchase on an ID's Personal Web Page, or online through the retail site, a customer may be able to add a Jewelry Bar® code to attach the purchase to an open Jewelry Bar®. There may be limits of how many discounted SKUs can be added per Jewelry Bar® Guest Order and certain SKUs cannot be added to Jewelry Bar® Guest Orders.
- Replacements (or O2 credit if replacements are unavailable) may only be made for items which arrive damaged if such items are reported within thirty (30) days of initial receipt. For replacements or returns visit www.returns.origamiowl.com. Must submit parent SKU via <http://www.returns.origamiowl.com> and indicate which items are defective in the 'comments' section if replacement of any single item is requested. Replacements and refunds will only be made consistent with existing warranties.
- Promotion is void where prohibited and subject to change, suspension, modification or termination by O2 at any time prior to, during, or after the Promotion Period. All decisions made by O2 concerning Promotion are made in the sole and absolute discretion of O2 and are final when made.

FREE SHIPPING OFFER

- If applicable to the Promotion, IDs and customers will receive free standard ground shipping on the amount indicated in promotion details retail and wholesale, when applicable (*prior to taxes*) during the Promotion Period.
 - Qualifying purchase amount is calculated before tax and after all applicable discounts.
 - Qualified online orders will be automatically credited with free standard ground shipping.
 - If an expedited shipping method is chosen (Second Day Delivery or Overnight Delivery) the stated shipping and handling fees will apply.
 - Valid for shipments to the Continental United States, HI, AK, PR and Canada. Also available for delivery to APO/FPO addresses.
 - Free shipping offer may not be applied retroactively to existing online orders placed before Promotion Period begins.
 - Free shipping offer not valid with open Jewelry Bar® Guest Orders.
 - Free shipping does not apply to returns or replacements.